**Rubric/Guidelines for Case Study leading to Project**

**CST 2234-310, Lab 311, 312, 313**

- This is a group activity.

- The students are going to plan an interview.

- The role play exercise (students may ask questions) shall be practiced in Next Week in the Lab based upon case study 1.

- You all can (in group) prepare questions/agenda to ask based upon core issues/problems faced by the clinic in the case study 1 (one problem in the scenario; appointments).

- Moreover, you can update me about your findings and you may also ask further questions from me (as Dr Jones) to get more information about the operations and issues faced by the staff.

Moreover, you will be required to draft an agenda for a meeting with Dr. Jones (myself) to bring focus on the essential work to be done and core problems identified by you. You can also acquire more information from me as Dr. Jones....

- You may also ask about the activities/tasks done by the employees (from me) working in that clinic to better understand the issues/core problems.

**Strategies to develop questions**

1. Identify and focus on problems based upon the same nature and concern.

2. You may also start this activity by targeting each staff member and the work being done by him/her

3. Develop reasonable number of questions which shall highlight/identify core problems faced by the employees.

4. You can also take little interview from me as Dr. Jones and collect some more information. Moreover, you shall also be presenting some core issues/problems which exist in the clinic.

5. This activity shall be done in the next lab and onwards.... What to do after this lab, we will discuss in next week.... If you still need more information/clarification, please feel free to send me an e-mail at butta1@algonquincollege.com